

19 February 2019



MEMBER ALERT

## Townsville Flooding – Update

### Rectification of Kitchen Cabinetry in flood damaged homes Product Warranty Issues – Stone Bench Tops

Product manufacturers are advising their clients that the warranty on stone bench tops is voided as soon as they are removed from their installed position on the cabinet, irrespective of whether they are being re-installed in the same location.

Their reasoning is as follows:

- Water-logged or submerged tops could be contaminated, raising hygiene issues
- If the cabinetry carcass has been subjected to water, then the stone has been exposed to the possibility of movement through swelling of the timber.
- Structural integrity of the stone can be compromised depending on storage methods deployed between the removal and replacement period. If not stored and stacked correctly, stone can warp, even after its replacement.

**Therefore, members are advised to consider the scope of works issued for the replacement of kitchen cabinets and their stone tops. If the scope of works does not include the replacement of the stone top, the builder may be unable to access any product warranty protection down the track if the original top is replaced and defects arise.**

### Rectification Work – General Information

- The QBCC has 1092 registrations which includes 538 local contractors. Of this number 721 are active. This means the rest are still to be checked by the QBCC, or the contractor has stated he is not available for rectification work on specific dates.
- Some builders are placing their waste on the pile of house hold rubbish out the front verge. The builders waste may be part of the scope of works and if so the builder should be taking it away. The State Govt. is checking for a decision from council whether they will pick it all up, or only the house hold rubbish. More to come.

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